

This communication is intended for Philips HeartStart customers based outside of United States and United States territories.

# PHILIPS

**Philips Healthcare**  
22100 Bothell Everett Highway  
Bothell, WA 98021  
Emergency Care & Resuscitation

September 05, 2023

**To Our Valued Philips HeartStart FR2 Defibrillator Customers:**

On December 05, 2019, Philips announced its intention to accept orders for several FR2 accessories through March 31, 2024. However, due to unforeseen supply chain challenges, **Philips is discontinuing the FR2/FR2+ Long-Life LiMnO<sub>2</sub> Battery (M3863A) effective immediately.**

If you have any questions regarding this information, please reach out to your Philips representative.

Sincerely,



Karl Frosh  
Product Manager  
Philips Healthcare  
Emergency Care