

## **HEARTSTART FR2+ END-OF-LIFE BULLETIN**

Philips Healthcare is announcing that, as of May 18, 2009, orders for the HeartStart FR2+ (M3860A, M3861A, M3840A, and M3841A) automated external defibrillator (AED) will no longer be accepted. After nine years on the market, the FR2+ is being discontinued.

Philips will continue to honor the standard five-year warranty for all currently installed FR2+ AEDs, as well as the optional two-year warranty extension available in the United States. Supplies, training accessories, and technical support for the FR2+ will continue to be available.

For customers who require ECG display voice recording, extended ECG recording, manual override, or three-lead ECG, Philips is actively investigating the feasibility of offering refurbished HeartStart FR2+ devices. For those customers who do not need these features, Philips suggests consideration of the HeartStart FRx AED.

The FRx offers many of the same outstanding features as the FR2+, such as the same consistent, reassuring “voice” customers are already used to; the same pads hand-off capability to arriving EMS, daily self-testing, and compatibility with Philips data management software. In addition, the FRx offers many benefits not shared by the FR2+. Compared to the FR2+, the FRx is:

- Less expensive to own in most environments
  - lower five-year cost of ownership
  - same pads for both adult and pediatric defibrillation
- Easier to use
  - pre-connected pads
  - CPR Coaching
  - voice prompts paced to the responder’s action
  - an Infant/Child key that automatically reduces the delivered therapy to a level appropriate for a patient under 8 years old or less than 55 lbs (25 kg)
- More robust (500 lbs crush, IP55 rated enclosure)
- Quicker in shock delivery, typically within 8 seconds from the end of the patient care pause, compared to 10 seconds for FR2+.

Philips continues to shape the future of AED technology. We appreciate the loyalty of our customers and remain committed to providing products of the highest quality.

If you have questions, please contact your sales representative. In the U.S., the Philips Customer Service Team is also available to assist you at 1-800-263-3342.