

Date: 25-Apr-24

Dear Valued Customer,

At Philips Healthcare, we pride ourselves on offering accessories and supplies meticulously designed to our specifications, prioritizing quality, safety, efficacy, and reliability. Our aim is to provide supplies and accessories that optimize the performance of Philips defibrillators. Rigorous testing ensures that we deliver on our promises of quality and performance.

Using accessories that Philips has not approved may compromise device functionality and system performance and cause a potential hazard. We test our supplies and accessories for compatibility with Philips devices and adhere to relevant industry standards for safety and performance. Except the third-party supplies identified and recommended in the instructions for use of the applicable Philips device, we have not tested non-Philips supplies made by third parties.

In some instances, the use of supplies (i.e. pads and batteries) and accessories that have not been tested and validated by Philips may damage the Philips devices themselves, and repair costs may not be covered by the Philips warranty. For these reasons, customers are advised to use only Philips Medical Supplies and Accessories with their Philips device.

We strongly advise all our customers to refer to Philips instructions for use to identify validated supplies and accessories suitable for use with their Philips devices.

For further information and to order supplies and accessories, please contact your local sales and service representative.

Sincerely,



William van Steenburg
Business Development Director - Emergency Care

